

# QUALITY POLICY.

Frame-Tek designs, engineers, and supplies Façade solutions for the construction industry. We strive with the innovation and leadership to provide quality and consistent service and excellence. We will achieve our motto through teamwork at all levels and will ensure that these objectives are communicated and understood throughout the organisation.

Frame-Tek commits to:

- comply with statutory obligations, specifications, and codes of practice relevant to quality management.
- excel in product availability, utilisation, and quality.
- provide staff and contractors with ongoing training and development opportunities; and
- maintaining and improving the Integrated Management System based on ISO 9001.

Frame-Tek has implemented the HSEQ System to achieve these goals. Through the HSEQ system, quality is achieved by:

- Understanding customer requirements.
- Promoting staff training – both external and in-house.
- Monitoring of processes for improvement opportunities; and
- Communication of management expectations to the organisation.

This Quality Policy along with our Quality targets & objectives is reviewed annually. Any improvements identified from the review will be included in the Quality Policy to increase effectiveness to ensure continual improvement.

The HSEQ Team is authorised to ensure that the requirements of this Quality Policy and the System are implemented. Any problems that cannot be resolved between departments or personnel shall be brought to my attention for final resolution. resolution.

Peter Wallace  
Managing Director  
03/07/2023

